







### **SWISS CUSTOMERS FOR SLOVAK PARTNERS**

Investment Opportunities in Prešov Region Tuesday, 12th of April 2016 PKO Čierny orol, SK-Prešov





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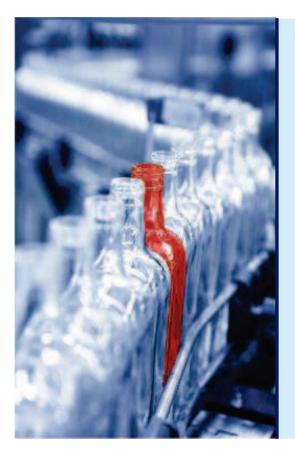
### SwissCEE; Offices in CZ-Prague and RO-Bucharest

#### Business Development

## Subsidies A-Z

#### Contract Manufacturing

Language Services













### **Switzerland versus Slovak Republic**

	Switzerland	Slovak Republic	Factor
Land Area	39.516 km2	49.036 km2	1:1,24
Population	8 million	5,4 million	1:0,68
GDP	685 Bn USD	97,71 Bn USD	1:0,14
GDP per Capita	58.997 USD	18.046 USD	3,27:1
Unemployment	3,2%	10,30%	1:3,22
Exchange CHF:EUR	01.2010 = CHF 1.50	01.2012 = CHF 1.20	01.2015 = CHF 1.10





#### **Reasons why Swiss goes abroad**

Personnel expenses Infrastructure Proximity to key customers Market development Transport/logistics costs Proximity to already impacted production Lack of qualified personnel Access to new technology Taxes, duties, subsidies 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Average gross monthly salary is approx. EUR 6'000.00. Because of update of Immigration Law from 2014 lack of qualified personnel will increase.





### **1. expectation: Quality**



Swiss Made over all.

There is no compromising when it comes to quality.

Quality is for Swiss more imporant than the price.

Supplier development from easy to more complex and strategic parts (2-3 years).





### 2. expectation: Flexibility & Delivery capability



Swiss gives up production, share know-how with partner.

For Swiss is important to know they can rely on flexible Slovak partners.

Slovak parnter fulfill agreed conditions and is prepared for quick addaptation.





### **3. expectation: Sustainability**



Production lots of Swiss companies are of small and middle quantity. No high quantity as automotive.

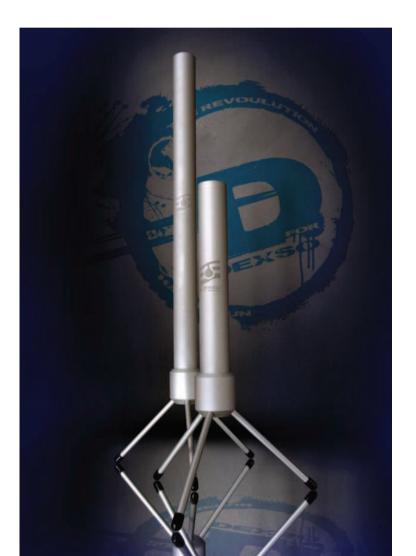
Supplier partner has his process under control.

Swiss coordination and control costs has to be so low as possible.





## 4. expectation: Customer Service



Proactive communication

Transparency

Go the last mile

No quick-win thinking, go into a longterm partnership with Swiss

Success Story Essential Oil Extractor (Prototyp to series)

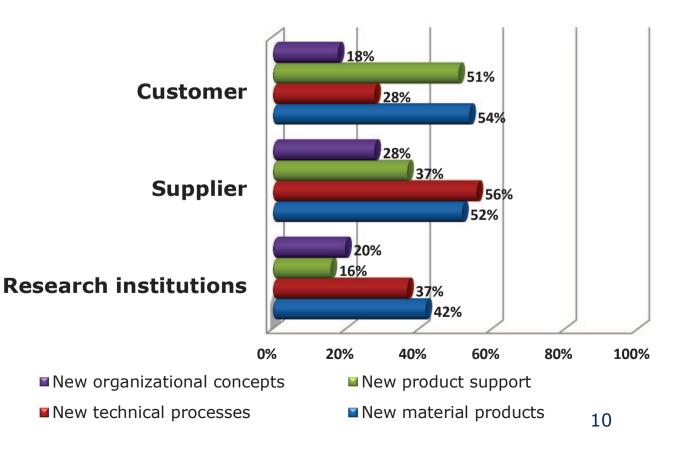




## **Slovakian partner could expect Innovation**



Slovak partner (Supplier, Research institution/University) is part of team/value chain between Swiss and his customer.







## **Cultural differences taken seriously**



## **Leadership style:**

- Team player versus Patriarchy
- Process orientation rather than People

## **Cultural differences:**

- Different time understanding
- Functionality comes before aesthetics.
- -Swiss doesn't accept compromises on the high quality standards
- Error culture





## "In all the countries of Central and Eastern Europe, you can find partners that are correct, punctual and just like the Swiss, with whom you can work for mutual profit."

Dr. Walo Hinterberger, CEO Model Group





## How we can help you?

# Thank you for your attention

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